

# Bluestone Wind Project's COMPLAINT RESOLUTION PLAN Update September 2022

This notice is being provided by Bluestone Wind, LLC (Bluestone Wind or Certificate Holder) in order to provide updated contact information for the operational phase of the Bluestone Wind Facility a wind-powered electric generation project located in the Towns of Sanford and Windsor, Broome County (Facility).

Pursuant to the Article 10 process, this notice is being provided in accordance with Certificate Condition Nos. 20, 24 and 49 in the *Order Granting Certificate of Environmental Compatibility and Public Need, with Condition*, issued by the New York State Board on Electric Generation Siting and the Environment, on December 16, 2019. A copy of the Order (and all public documents filed in this proceeding) may be accessed electronically at the Department of Public Service website, [www.dps.ny.gov](http://www.dps.ny.gov). To access documents, go to "Search," type the case number, "16-F-0559," and click "Search by Case Number".

## **SITE OPERATIONS MANAGER**

Project Representative: Terry Stanley, Site Manager - Operations

Toll-Free Number: 1-866-418-8753

Mailing Address: 605 William Law Road, Windsor, NY 13865

Email Address: [blue.stone@northlandpower.com](mailto:blue.stone@northlandpower.com)

Website: <https://www.northlandpower.com/en/projects-and-updates/bluestone-new-york-onshore-wind.aspx#Overview>

## **THE PROCEDURE AND CONTACT INFORMATION FOR REGISTERING A COMPLAINT**

Complaints by neighboring residents or others may be made through the following channels. For safety reasons, members of the public will not be allowed onsite to register complaints with Bluestone Wind-affiliated workers at locations other than those identified below.

1. By calling the Toll Free Number: 1-866-418-8753;
2. By writing to Bluestone Wind at its email address [blue.stone@northlandpower.com](mailto:blue.stone@northlandpower.com); or mailing complaints to the local Bluestone Wind Office at 605 William Law Road, Windsor, NY 13865, or at its principal place of business at 30 St. Clair Ave. West, 12th Floor, Toronto, Ontario M4V 3A1.
3. By making the complaint in person at the local Bluestone Wind office 605 William Law Road, Windsor, NY

## **DPS CONTACT INFORMATION**

Contact information for Board on Electric Generation Siting and the Environment and Public Service Commission:

Honorable Michelle L. Phillips  
Board on Electric Generation Siting and the  
Environment  
Empire State Plaza  
Agency Building 3  
Albany, New York 12223-1350  
[secretary@dps.ny.gov](mailto:secretary@dps.ny.gov)

Contact information for Article 10 Coordinator:  
James Denn, NYS Department of Public Service  
3 Empire State Plaza  
Albany, NY 12223  
Tel. No. (518) 474-7080  
[james.denn@dps.ny.gov](mailto:james.denn@dps.ny.gov)